

## Ishida Uni-9 Series PC Scale

# Cleaning, Sanitizing and Inspecting Procedure

Use the following procedure to clean, sanitize and inspect the Ishida Uni-9 daily:

### Supplies

- Clean warm water
- Isopropyl/rubbing alcohol or alcohol swabs/wipes
- Clean cotton towels



**NOTE:** A blue towel indicates the use of water or water-based cleaners. Towel should be wrung out and without drips. A red towel indicates the use of Isopropyl/rubbing alcohol or alcohol swabs/wipes.

- Optional: Mild degreaser or a non-chloride-based sanitizer



**IMPORTANT:** Do not use chloride-based cleaners.  
Do not use water-based cleaners on print head or platen rollers.

### Procedure

1. Hold the power button located underneath the screen/keypad for one second to trigger the POWER OFF screen.
2. Press EXEC.

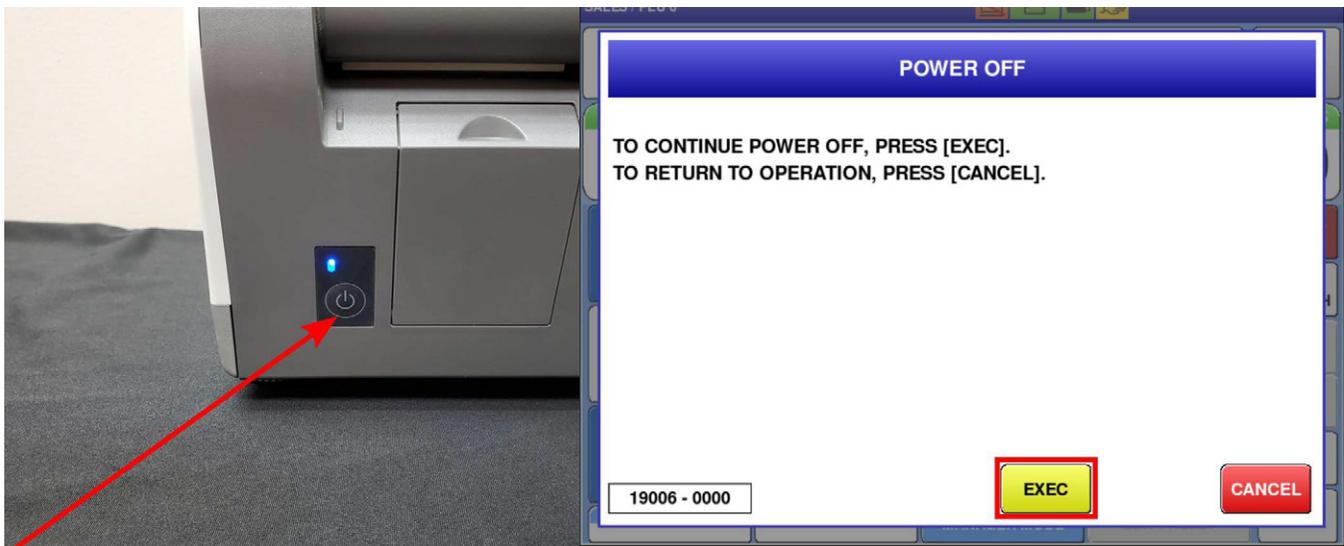


Figure 1.

3. Remove the weigh platter and clean.

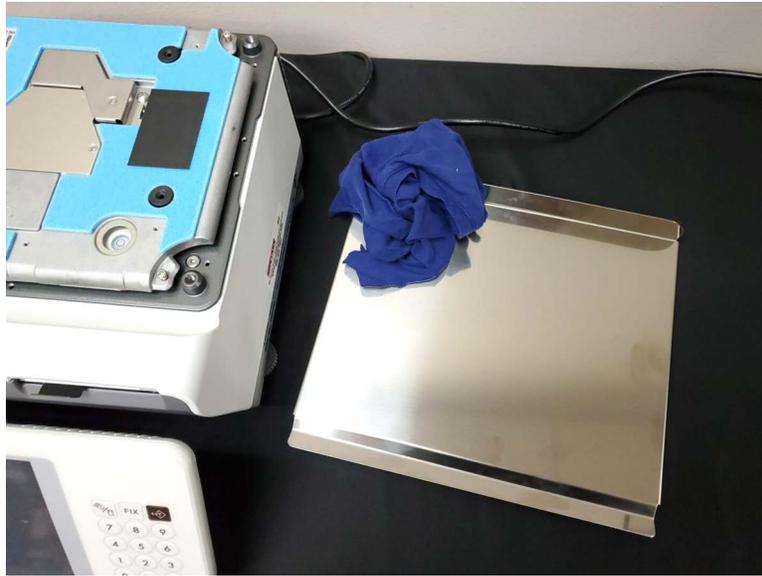


Figure 2.

4. Clean the scale exterior, beneath the weigh platter and the scale.

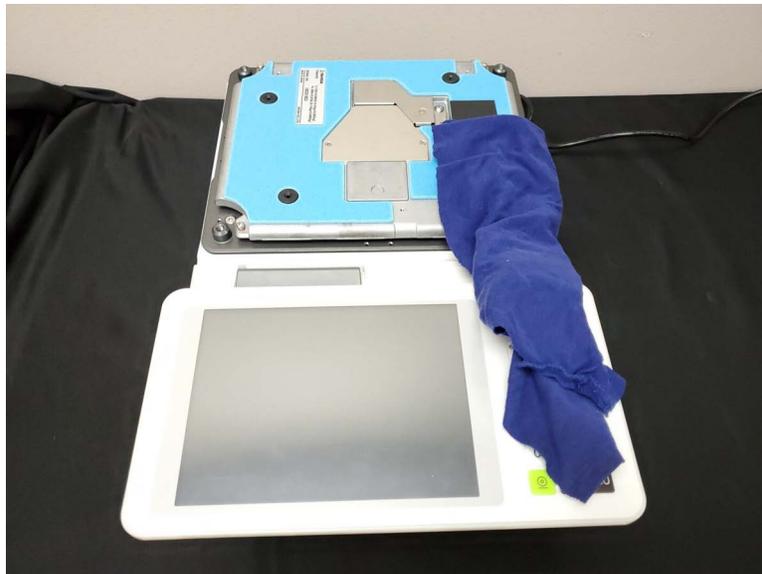


Figure 3.

5. Open the printer.
6. Remove the cassette and label roll.
7. Clean any dust from the cassette.

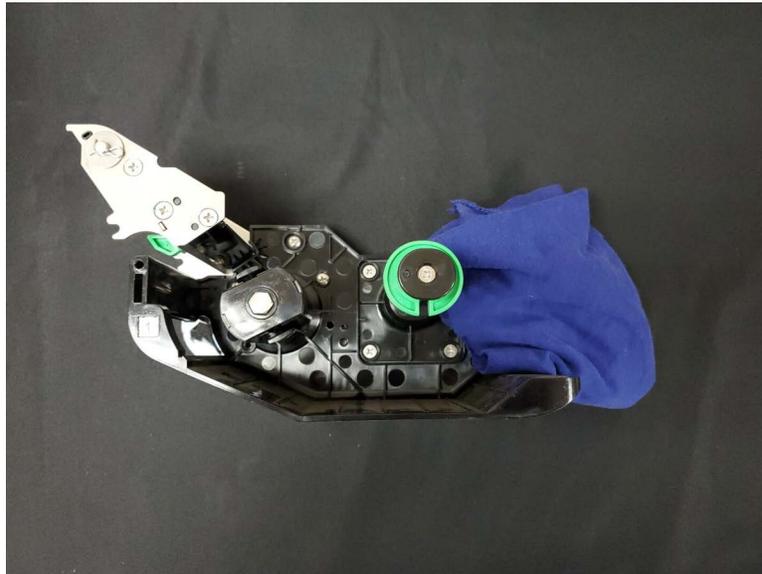


Figure 4.

8. Clean the black platen roller with alcohol.
9. Clean the gap prism with alcohol.

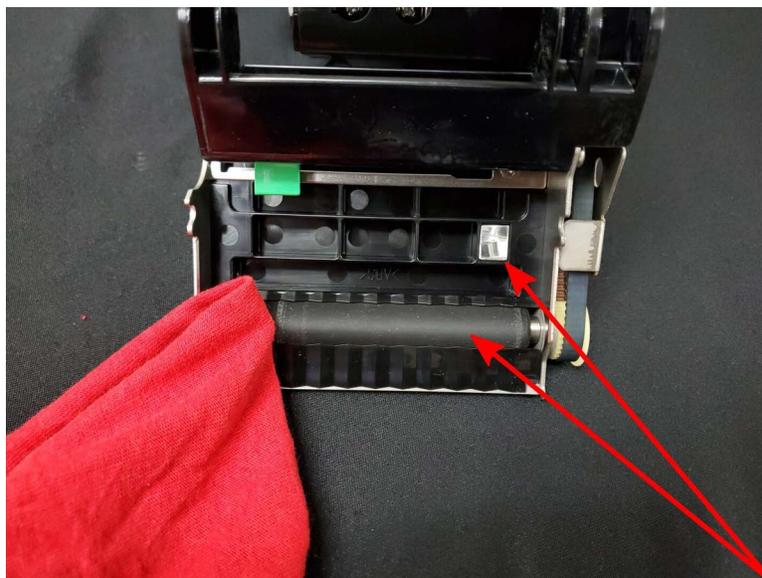


Figure 5.

10. Load labels.
11. Clean any dust from the cassette compartment.
12. Wipe the peel sensors.



Figure 6.

13. Clean the print head with alcohol.



Figure 7.

14. Return the cassette to the printer.
15. Reinstall the weight platter.
16. Power on the scale using the physical key located underneath the screen/keypad (see [Figure 1 on page 1](#)).
17. Print and remove two labels. This aligns the labels with the print head.

**!** **IMPORTANT: Never leave powered off overnight.**  
**Call for service if print quality appears degraded despite proper cleaning of the print head.**



Figure 8.

18. If a remote scale base is included, remove the scale platter and wipe clean.
19. Wipe the exterior and underside of the scale clean.



Figure 9.



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230 W. Coleman St. • Rice Lake, WI 54868 • USA  
U.S. 800-472-6703 • Canada/Mexico 800-321-6703 • International 715-234-9171 • Europe +31 (0)26 472 1319